H2O PLUS SYSTEM

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Futurefast Technologies

GA Assurance,

Nairobi, Kenya

# Overview

At Futurefast Technologies we are aware that creating client-oriented software takes a mixture of technical excellence and clear communication and our firm hires only the very best to ensure you receive both. We know that every client is unique and we strive to deliver an individual, innovative and affordable proposal every time and to follow it through with an outstanding delivery which is both on time and within budget.

We also pride ourselves on our after-sales client-care including our guarantees, staff-training as well as onsite and offsite support.

# Objective:

Our main goal is to provide a solution to problems experienced normally in day to day running of the water business. Some of the problems include: losing track of payments, poor reporting and high running costs of the business.

We provide this solution by automating as many tasks as possible and only using human aid where necessary.

# The software

What we are going to build is a web based client focused system that can be accessed from anywhere.

This system will adapt and evolve to suit your business changes in the future. For now, the main features we will provide are:

* Ability to add new clients
* Sending welcome messages
* Sending other alerts /Email/sms
* Automated Invoices/Bills
* Ability for Clients to pay Straight into Paybill/Bank Account
* Ability To read meters and bill real-time
* Self Reconciliation reports
* Director Dashboards showing status... payments clients billing, meter reading etc
* Payment of service providers Integrations
* Bulk Messaging
* Service desk ability/Handling client Feedback

# Process and Timescale

The total time of getting your system from concept to launch is 3 weeks. The Steps are as follows:

# Milestones

## Discovery Process and screens flow

At this initial stage, we will ask a lot of questions from your team members as we try to understand and conceptualize the project. Next, we will get working on the layout of the software and the key flows that the system will be built upon.

## Development

At this stage, we go a little quiet and get it done. HEre, we give progress reports based on milestones. There will be occasions where we may need something clarified from you periodically.

## Training and Launch

At this stage, we group and involve people in the system usage in a similar manner in order to for us to go deeper into training and understanding on how the system works.

After the training and thorough testing , we will deploy and launch the system.

# Payment Plan

## Budget Proposal

We have two different commercial proposals for this project:

Option One:

* Development Fee Ksh. 300, 000
* 30% Down Payment, Upon signing of the proposal
* Hosting Fee 20K a month
* Annual Support of 20% of Development Fee

Option Two:

* Hosting/Support/Development Fee in revenue share of 30/- per unit.

# Let Us Get Started

If you would like to join Futurefast and become a client, then we would be delighted to have you.